

# **Report of the Chief finance officer/deputy chief executive to the meeting of the Health and Social Care Overview & Scrutiny Committee to be held on 5<sup>th</sup> March 2020**

**AF**

---

**Subject: Shipley Hospital – Engagement Update**

## **Summary statement:**

This paper provides an update on the engagement work undertaken by Engaging People on behalf of the CCG in relation to Shipley Hospital.

---

**Portfolio:**

**Healthy People and Places**

Report Contact: Helen Farmer,  
Deputy Director of Contracting,  
NHS Bradford Districts CCG  
Phone: (01274) 237704  
E-mail: [Helen.Farmer@bradford.nhs.uk](mailto:Helen.Farmer@bradford.nhs.uk)

## 1. Summary

This paper provides an update on the engagement work undertaken by Engaging People on behalf of the CCG in relation to Shipley Hospital.

## 2. Background

A report was presented on the proposed closure of Shipley Hospital to this Committee on 1 August 2019. As an action from this meeting, there was a requirement to bring back a report on the engagement work undertaken regarding Shipley Hospital.

The CCG, NHS Property Services and Bradford Teaching Hospitals NHS Foundation Trust met with NHS England/Improvement as part of the NHS England Service Change Assurance process in October to present the outline business case for the proposed closure of Shipley Hospital.

Immediately following this meeting, the CCG then commenced a period of engagement via Engaging People, their Voluntary and Community Sector partners. Because of the Cabinet Office guidelines to public sector organisations during pre-election time, the CCG shortened its promotion of the engagement activity and this therefore may have impacted on the number of people we were able to reach. Appendix two details the places that Engaging People visited to conduct the engagement activity.

The engagement document (Appendix one) and report (Appendix three) are included in section 7 of this report.

## 3. Report issues

The engagement activity focused on reaching people most likely to be affected by any changes to outpatient services at Shipley hospital, and therefore targeted Shipley and the surrounding areas. The engagement team from our VCS partners held sessions in Shipley Hospital itself, therefore a higher proportion of respondents have recent experience of outpatient services than would be expected in the general population. In addition the team attended community settings such as GP practices, libraries and leisure facilities to talk face to face and gather people's views.

The questionnaire was split into two sections. Section one captured people's views on their recent experiences of outpatient services, including which service they had used and what method of transport was used. Section two focused on Shipley Hospital specifically to determine people's awareness and usage of services. This section also asked people to consider the future of services at Shipley Hospital. A final section asked about people's preferences about how they would like to be consulted.

454 individual responses were collected and the key points are summarised as:

- Most people in the local area were aware of the services provided at Shipley Hospital
- Around 70% of people had some experience of Shipley Hospital, for a number of these their experience was longer than three years ago, and for some they described experiences that were longer than ten years ago

- People who had experienced care or used services at Shipley, were also likely to have accessed the same service(s) at St Luke's or BRI, or in their GP practice.
- Over half of people with recent experience of outpatient services had driven to access these services
- People's feedback about their experience of outpatient services was mostly positive, particularly around the attitude of staff working in these services
- When it comes to the future of outpatient services, almost a third of people talked about the importance of keeping outpatient services in the local area, in order to meet the needs of local people
- People also raised concerns about travel times, access to public transport, and problems with parking at the main Bradford hospital sites
- Three quarters of people felt that we should explore the option to repair the building and retain services at Shipley Hospital
- Around half of people wanted to explore the option of moving services into local GP surgeries
- People wanted to be assured that local views and the impact on patients would be taken into account when making decisions.

This information supports the CCG and partners to have an informed view from a range of people before entering into the consultation process. In particular, the information gathered in relation to changes to outpatient services will help us inform the next stages in the proposal for Shipley Hospital. As part of this, we need to ensure the business case takes into account all likely scenarios from the cost of keeping the site open, to the impact of a closure and relocation from both a patient and staff perspective. As requested at the previous Overview and Scrutiny Committee, a full analysis on transport and the impact of this on patients will be undertaken. The Committee should also be assured that all services discussed at the last meeting continue to provide clinics and appointments from Shipley, and there is no intention to relocate services on a piecemeal basis.

The full business case on the next steps for Shipley Hospital is currently being drafted to and this will form part of NHS England/Improvement's *planning, assuring and delivering service change for patients*. This is an assurance process with various checkpoint meetings that requires significant evidence of the proposed options being considered and the resultant impact on patients and service users.

Alongside the assurance process, we have taken the decision to engage with the Clinical Senate who will provide independent clinical advice on the proposed options for Shipley. The Senate panel would be made up of clinical members from outside the district who are representative of the services provided in Shipley.

The business case, outputs of the checkpoint assurance meeting(s) and the findings of the Clinical Senate will then inform the options that are part of the consultation.

It is likely that consultation will commence following the elections in May to ensure there is no risk of minimising the consultation activities as a result of Purdah. The outputs of the consultation would be available in September.

The current timescales for progressing the proposal for Shipley Hospital are:

February to April 2020	Develop full business case
April 2020	Review undertaken by the Clinical Senate
April/May 2020	Present full business case to NHS England and NHS Improvement
May 2020 (post elections)	Commence Consultation
September 2020	Decision taken on outcome of consultation

#### 4. **Options**

Not applicable

#### 5. **Contribution to corporate priorities**

Not applicable

#### 6. **Recommendations**

Recommended:

- 6.1 To note the content of the report, and the next steps that will be undertaken including the development of the business case, Clinical Senate review and consultation timescales.

#### 7. **Background documents**

None

#### 8. **Not for publication documents**

None.

#### 9. **Appendices**



Appendix 1 Shipley  
Hospital engagement



Appendix 2 Shipley  
Hospital Activity Log.



Appendix 3 Shipley  
Hospital Engagement